



## Care of the Dying Adult Audit:

*Review of expected adult inpatient deaths and compliance to the Five Priorities for Care of the Dying Person 2017*

ONE  
CHANCE  
TO GET  
IT RIGHT





# Trust Audit

- Sample:** Expected adult in-patient deaths during July, August and September 2017 (first twenty deaths from each division or until end of September)
- Exclusions:**
- 1) OOHCA in ED or Cath Labs
  - 2) Sudden or unexpected deaths
  - 3) Eligible patients whose notes were not available at the bereavement centre.
- Standards:** 11 Core Standards adapted from national guidelines and audit (LACDP, NICE, RCP)
- Results:**
- 1) Compared against 2015 & 2016 results
  - 2) With Care Plan vs. Without



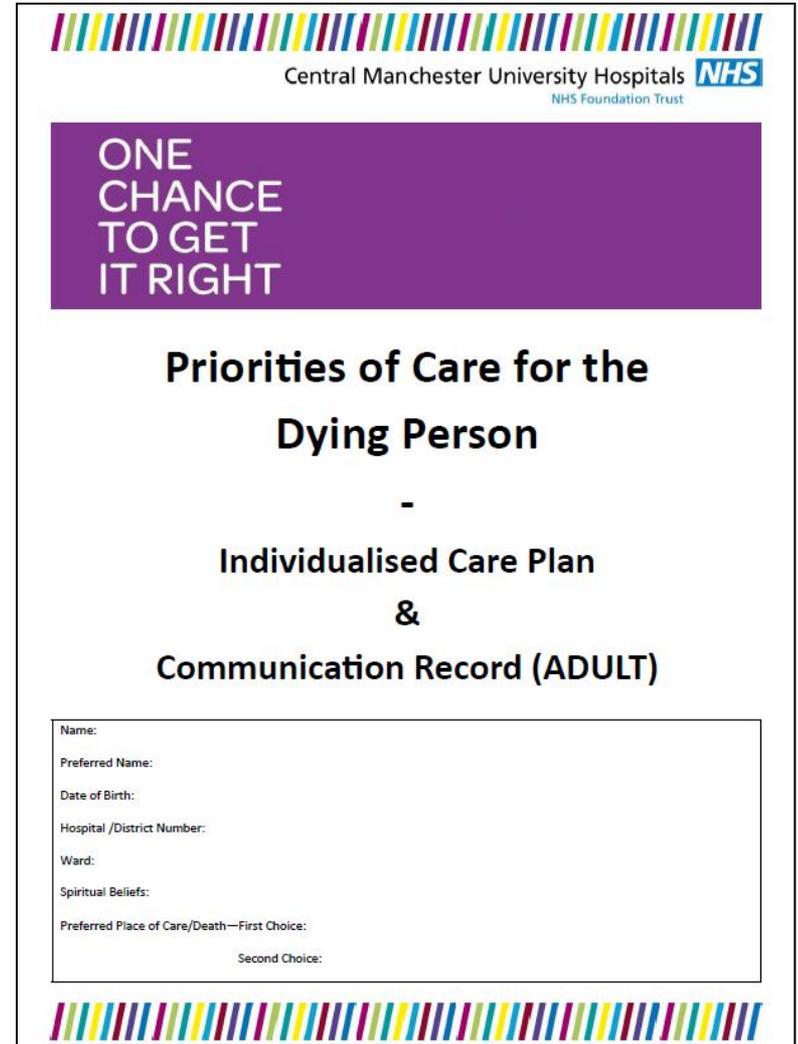
# Results

Standard	Compliance 2015	Compliance 2016	Compliance 2017
Recognition of Dying	N/A	97%	96%
Individualised Plan of Care	48%	77%	95%
DNACPR decisions	99%	99%	100%
Discussions relating to prognosis with: 1) Individual 2) Family/Carers	78%	98%	99%
	99%	100%	99%
Involvement in care planning/management: 1) Individual 2) Family/Carers	76%	98%	99%
	90%	98%	99%
Assessment of hydration needs	86%	93%	99%
Assessment of nutrition needs	76%	78%	89%
Assessment of spiritual needs	42%	77%	92%
Mouth care provision	52%	70%	90%
PRN prescribing for terminal symptoms	61%	77%	92%
Care after death support / signposting	94%	96%	100%
Preferred place of care (PPC)	N/A	66%	93%

# Care Plan

## Needs to include:

- Food and Drink
- Symptom Management
- Psychological Support
- Spiritual Support
- Social Support
- Family/Carer Support
- Communication



The form is titled 'ONE CHANCE TO GET IT RIGHT' and is for 'Priorities of Care for the Dying Person - Individualised Care Plan & Communication Record (ADULT)'. It includes a header for Central Manchester University Hospitals NHS Foundation Trust and a form area with fields for Name, Preferred Name, Date of Birth, Hospital / District Number, Ward, Spiritual Beliefs, Preferred Place of Care/Death—First Choice, and Second Choice.

Central Manchester University Hospitals **NHS**  
NHS Foundation Trust

**ONE CHANCE TO GET IT RIGHT**

**Priorities of Care for the Dying Person**  
-  
**Individualised Care Plan & Communication Record (ADULT)**

Name:  
Preferred Name:  
Date of Birth:  
Hospital / District Number:  
Ward:  
Spiritual Beliefs:  
Preferred Place of Care/Death—First Choice:  
Second Choice:



# Care Plan

**62%** (45/73) utilised the new Individualised Care Plan & Communication Record

2016		
Standard	WITHOUT Care Plan	WITH Care Plan
Individualised Plan of Care	64%	90%
PPC	54%	78%
Spiritual needs	65%	89%
Mouth care provision	58%	83%
PRN prescribing	67%	87%

2017		
Standard	WITHOUT Care Plan	WITH Care Plan
Individualised Plan of Care	93%	96%
PPC	86%	96%
Spiritual needs	93%	91%
Mouth care provision	82%	96%
PRN prescribing	86%	96%



# Conclusions

- 1. Significant improvement in standards**
- 2. The Individualised Care Plan & Communication Record continues to prove effective at guiding care**
- 3. Remains room for improvement**

## Reasons for improvement multi-factorial:

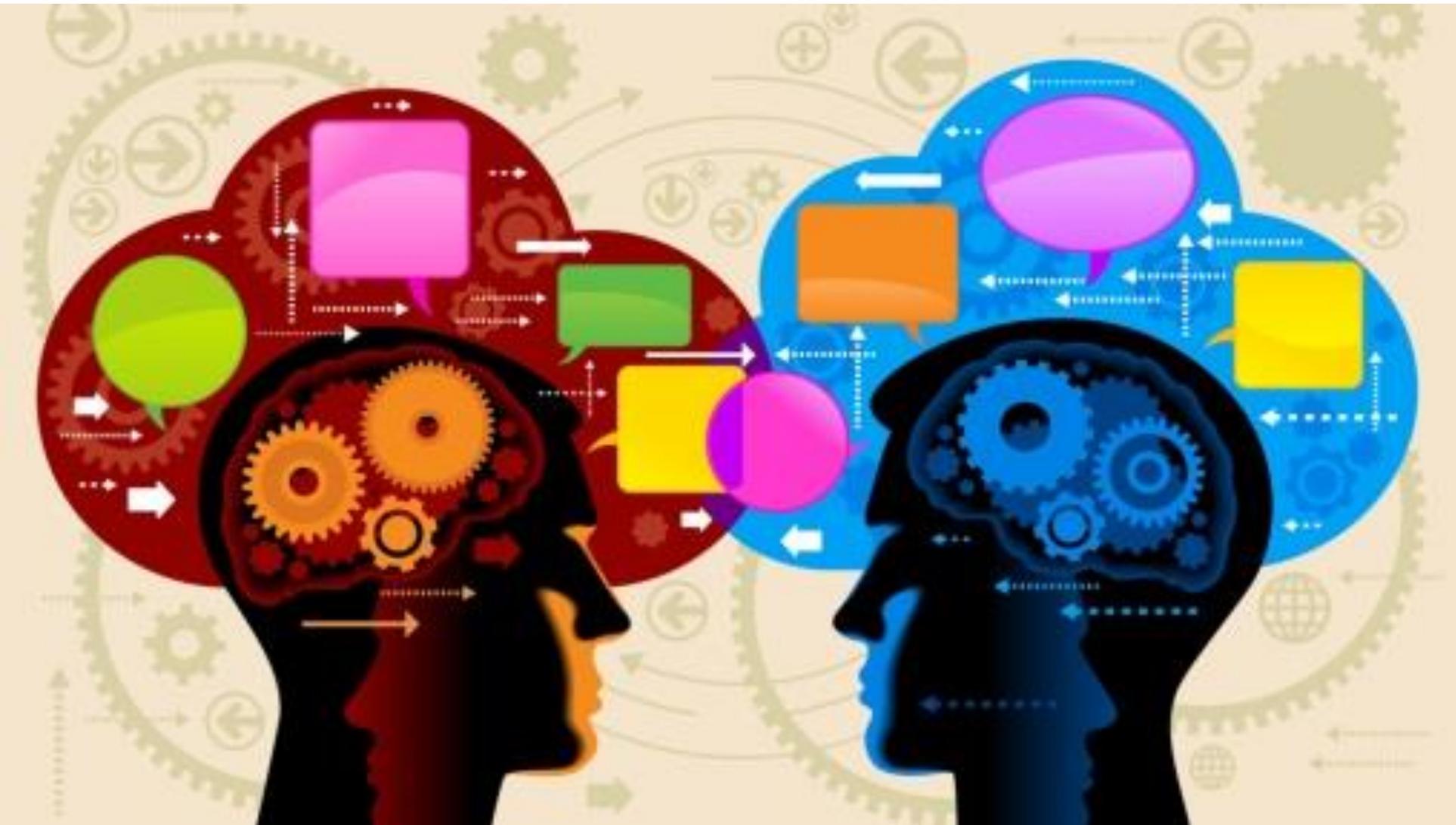
- **New and improved EOL Care Leadership and Governance Structure**
- **SPCT seven day provision & team expansion**
- **Dedicated and caring workforce including established CHAMPS network**



# Actions

- 1. Divisional Specific Action Plans**
- 2. SPCT support education and training**
- 3. Disseminate findings**
- 4. Celebrate and Sustain success**

# Questions?





Thank you

감사합니다 Natick

Grazie

Danke

Ευχαριστίες

Dalu

Thank You

Köszönöm

Tack

Спасибо

Dank

Gracias

谢谢

Merci

Seé

ありがとう

Obrigado